



OVERDRAFT COVERAGE OPTIONS: COURTESY PAY AND OVERDRAFT PROTECTION

Life happens! Plus4 Credit Union understands that unexpected overdrafts occur from time to time – Overdraft Coverage can help.

Overdraft Coverage Options

The choice is yours. Consider these ways to cover overdrafts:

| Service | Cost |
|--|---------------------------------|
| Overdraft Protection Link to Another Deposit Account you have at Plus4 Credit Union ¹ | \$5 fee per transfer |
| Overdraft Protection Line of Credit ^{1, 2} | Subject to fees + interest |
| Courtesy Pay | \$35 Courtesy Pay Fee per item. |

¹Call us at (713) 970-6200, email us at general@plus4cu.org, or come by a branch to sign up or apply for these services; ²Subject to credit approval.

Overdraft Protection services apply to all transactions and may help prevent overdrafts by automatically transferring funds to your checking account from another account or line of credit you may have at Plus4 Credit Union for a fee or finance charge. Please note that overdraft lines of credit are subject to credit approval.

Courtesy Pay allows you to overdraw your account up to the disclosed limit for a fee in order to pay a transaction. Even if you have overdraft protection, Courtesy Pay is still available as secondary coverage if the other protection source is exhausted.

| Transactions Covered with Courtesy Pay | Standard Coverage (No action required) | Extended Coverage (Your consent required on consumer accounts) * | If you would like to select Extended Coverage for future transactions: <ul style="list-style-type: none"> • call us at (713) 970-6200, • complete the online consent form found at www.plus4cu.org/home/resources • visit any branch • complete a consent form and mail it to us at 9998 Almeda Genoa Rd Houston, TX 77075, or • e-mail us at general@plus4cu.org • Fax (713) 378-2303 |
|--|--|---|---|
| Checks | X | X | |
| ACH - Automatic Debits | X | X | |
| Recurring Debit Card Payments | X | X | |
| Online Bill Pay Items | X | X | |
| Internet Banking Transfers | X | X | |
| Telephone Banking | X | X | |
| Teller Window Transactions | X | X | |
| ATM Withdrawals | | X* | |
| Everyday Debit Card Transactions | | X* | |

*If you choose Extended Coverage on your consumer account, **ATM withdrawals and everyday debit card transactions** will be included with the transactions listed under Standard Coverage. If you already have Extended Courtesy Pay coverage, it is not necessary to request it again.

You can discontinue the Courtesy Pay in its entirety by contacting us at (713) 970-6200 or sending us an e-mail at general@plus4cu.org.



What Else You Should Know

- A link to another account or a line of credit may be a less expensive option than an overdraft. A single larger overdraft will result in just one fee, as opposed to multiple smaller overdrafts. Good account management is the best way to avoid overdrafts. Use our mobile banking, internet banking, and telephone banking services to keep track of your balance. For additional financial education resources, please visit www.mymoney.gov.
- The \$35 Courtesy Pay Fee that is charged if you overdraw your account is the same fee amount that is charged if an item is returned as unpaid. If multiple items overdraw your account on the same day, each item will be assessed an appropriate Courtesy Pay Fee or a NSF Fee of \$35. All fees and charges will be included as part of the Courtesy Pay limit amount. Your account may become overdrawn more than the Courtesy Pay limit amount because of a fee.
- If an item is returned because the available balance in your account is not sufficient to cover the item and the item is presented for payment again, Plus4 Credit Union will charge a NSF Fee each time it returns the item because it exceeds the available balance in your account. If, on re-resentation of the item, the available balance in your account is sufficient to cover the item Plus4 Credit Union may pay the item, and, if payment causes an overdraft, charge an Courtesy Pay Fee.
- If your account balance remains overdrawn for longer than 15 calendar days, we will charge your account a Prolonged Negative Balance Fee of \$35.
- This describes the posting order for purposes of determining overdrafts. Our general policy is to post items throughout the day and to post credits before debits. All items are posted in the order in which they are received. However, because of the many ways we allow you to access your account, the posting order of individual items may differ from these general policies. Holds on funds (described below) and the order in which transactions are posted may impact the total amount of Overdraft Fees or Return Fees assessed.
- Although under payment system rules, Plus4 Credit Union may be obligated to pay some unauthorized debit card transactions, Plus4 Credit Union will not authorize debit card or ATM transactions unless your account's available balance (including Overdraft Coverage Options) is sufficient to cover the transactions and any fee(s).
- Giving us your consent to pay everyday debit card and ATM overdrafts on your consumer account (Extended Coverage) may result in you incurring Courtesy Pay Fees for transactions that we would otherwise be required to pay without assessing an Courtesy Pay Fee. However, this would allow us to authorize transactions up to the amount of your Courtesy Pay limit and may also help you avoid overdrafts in excess of your available balance that could result in suspension of your debit card. If you consent to Extended Coverage on your consumer account, it will remain on your account until it is otherwise withdrawn.
- Plus4 Credit Union authorizes and pays transactions using the available balance in your account. Plus4 Credit Union may place a hold on deposited funds in accordance with our Deposit Account Agreement and Disclosure, which will reduce the amount in your available balance. The available balance for checks, ACH items, and recurring debit card transactions is comprised of the ledger balance, less any holds on deposited funds and any debit card holds, plus the amount of the Courtesy Pay limit and any available Overdraft Protection. The available balance for ATM and everyday debit card transactions on accounts with Standard Coverage is the ledger balance, less any holds on deposited funds and any debit card holds, plus any available Overdraft Protection, but does NOT include the Courtesy Pay Limit. For accounts with Extended Coverage, the Courtesy Pay Limit is included in the available balance for authorizing ATM and everyday debit card transactions.
- Please be aware that the Courtesy Pay amount is not included in your available balance provided through online banking, mobile banking or Plus4 Credit Union's ATMs.
- Plus4 Credit Union will place a hold on your account for any authorized debit card transaction until the transaction settles (usually within two business days) or as permitted by payment system rules. In some cases, the hold may exceed the amount of the transaction. When the hold ends, the funds will be added to the available balance in your account. If your account is overdrawn after the held funds are added to the available balance and the transaction is posted to the available balance, an Courtesy Pay Fee may be assessed.
- Except as described herein, Plus4 Credit Union will not pay items if the available balance in your account (including the Courtesy Pay limit, if applicable) is not sufficient to cover the item(s) and the amount of any fee(s).
- Plus4 Credit Union may suspend your debit card if you incur overdrafts in excess of the available balance in your account, including any Courtesy Pay limit (as described herein). Debit cards on your account will remain suspended until you make sufficient deposits so that your available balance, taking into account any Courtesy Pay limit, is positive and then you contact us.
- Plus4 Credit Union may also suspend your debit card if your account is overdrawn more than thirty-two (32) consecutive calendar days. Debit cards on your account will remain suspended until you make sufficient deposits so that your account balance is positive.



- count on it.*
- Plus4 Credit Union may also suspend your debit card if we are unable to contact you due to an incorrect mailing address or phone number(s). You must contact us with your correct mailing address and/or phone number(s) to have your debit card reinstated.
 - If your debit card is suspended, you will be unable to use your debit card(s) for purchases or to access your account(s) associated with the debit card(s) at the ATM while your debit card is suspended. If you use your debit card for recurring payments, e.g., utilities, you are responsible to make other arrangements for your recurring debit payment(s).
 - A Courtesy Pay limit of up to \$1,000 will be granted to eligible consumer checking accounts opened at least 90 days in good standing.
 - Courtesy Pay is not a line of credit; it is a discretionary overdraft service that can be withdrawn at any time without prior notice.
 - Courtesy Pay may be reduced if you default on any loan or other obligation to us, your account becomes subject to any legal or administrative order or levy, or if you fail to maintain your account in good standing by not bringing your account to a positive balance within thirty-two (32) days for a minimum of one business day. You must bring your account balance positive for at least one business day to have the full Courtesy Pay limit reinstated.
 - Depositor and each Authorized Signatory will continue to be liable, jointly and severally, for all overdraft and fee amounts, as described in the Deposit Account Agreement and Disclosure. The total (negative) balance, including all fees and charges, is due and payable upon demand.

If you have any questions about Overdraft Protection or Courtesy Pay, please call us at (713) 970-6200 or visit a branch.